



TECHNOLOGY SOLUTIONS AND
SUPPORT YOUR PEOPLE DESERVE

MANAGED IT SERVICE

**PROACTIVE &
RESPONSIVE.**

**THE BEST OF
BOTH WORLDS**

IMAGINE A TEAM OF IT PROFESSIONALS WHO

- Answer your calls.
- Know who you are.
- Answer your questions.
- Are a pleasure to work with.
- Fix problems right the first time.
- Understand small business technology, but
- Don't make you feel silly for asking tech questions.

Having your **IT Managed by Teqworks** means your business technology is designed, installed, cared for, and supported by our 100% local, knowledgeable, and friendly team.

It's like having an entire IT department, working for you, solving IT problems with world-class solutions, without having to hire an IT staff.



**IT IS BETTER WHEN
TEQWORKS**

630.482.2227
help@teqworks.com
www.teqworks.com

@teqworks      





IT IS BETTER WHEN
TEQWORKS

MANAGED IT SERVICE

INCLUDED FOR EVERY EMPLOYEE & DEVICE

Every employed full-time, part-time, and field tech user is covered under a Teqworks **Managed IT Service** plan, which includes these world-class services.

- ✓ UNLIMITED **LIVE** HELP DESK
- ✓ ONSITE AND REMOTE SUPPORT
- ✓ PC & SERVER MAINTENANCE AND SERVICE
- ✓ 24/7 HEALTH AND HARDWARE MONITORING
- ✓ TECHNOLOGY INVENTORY MANAGEMENT
- ✓ TECHNOLOGY VENDOR MANAGEMENT
- ✓ APP AND SOFTWARE SUPPORT
- ✓ BUSINESS-CLASS ANTIVIRUS/ANTIMALWARE
- ✓ VIRTUAL CIO/CTO PLANNING

AVAILABLE ADD-ONS

- ⊕ SERVER BACKUP & DISASTER RECOVERY
- ⊕ DESKTOP BACKUP & DISASTER RECOVERY
- ⊕ EMAIL (M365) BACKUP
- ⊕ SHAREPOINT/ONEDRIVE BACKUP
- ⊕ SPAM AND MALICIOUS EMAIL FILTER
- ⊕ EMAIL ENCRYPTION
- ⊕ SECURITY & PHISHING TRAINING

Complete your support plan by adding on other Teqworks **best-practice solutions** on a per device or user basis.

COMPLETE SECURITY



Protect your company and people with Teqworks
ADVANCED THREAT PROTECTION